Tamil Nadu Electricity Board Engineers' Sangam

தமிழ்நாடு மின்சார வாரிய பொறியாளர் சங்கம்

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To

THE DIRECTOR / FINANCE, TANGEDCO, Chennai-600 002.

THE DIRECTOR / DISTRIBUTION, TANGEDCO, Chennai-600 002.

Lr.No.GS/TNEBES/F5/D188 /2014, Dt.16.04.2014.

Sir,

Sub: Disconnection and Re-connection – utilizing password of Revenue Supervisor/ Inspector of Assessment – represented –Reg.

The volume of works to be attended by section officers has increased to many folds. Maintaining uninterrupted power supply, carrying out field inspections, preparation of estimates, attending meetings of various natures at various offices and departments, attending mass raids, review meetings, court cases, attending of RPDRP works etc., are the important affairs of the section officers. Due to the works of above nature the section officers could not be available always in the office.

In the present system of Reconnection of Disconnected services, the required entries are to be made only with the pass word of the section officer. This results in problem relating to the reconnection of services when the section officer is away from the office.

Considering the urgency, in practice, when the section officer is away from office the password of the section officer is given to the staff to early settle the issues relating to DC / RC. On many occasions, this leads to misuse of password of the section officers and the section officers are made responsible for the misuses and they are punished for no fault on them. This frustrates the hard working section officers and needs to find solution to the problem at once.

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Hence, we request the Director Finance to entrust the Revenue Supervisors/ Inspector of Assessment to utilize their password for the purpose of disconnection and reconnection of services.

The software may suitably be modified so that;

- i) for the services which are kept disconnected up to six months, the Reconnection works can be entered into the system by using the pass word of the the Revenue Supervisors/ Inspector of Assessment.
- ii) for the service connection which are under disconnection for more than 6 months the section officer has to check and take necessary action by entering data using his/her password.

This will avoid unnecessary delay in service to the consumers and also avoids unwanted problems to the section officers.

Thanking you, Sir,

Yours sincerely,

General Secretary.

Copy to:

The Chief Engineer / IT / TANGEDCO.