

**TAMIL NADU POWER DISTRIBUTION CORPORATION LIMITED**

**SECRETARIAT BRANCH  
144, Anna Salai,  
Chennai-2.**

**Memorandum (Per) No.12498/A13/A131/2026-1, Dated. 02.05.2026.**

**Sub: TNPDCCL – Secretariat Branch – NHIS 2021 – Submission of medical reimbursement claims for the treatments taken in Non-network Hospitals – Instructions – Issued.**

- Ref:**
- 1. (Per.) CMD TANGEDCO Proceedings No.162 (SB), dated. 17.07.2021.**
  - 2. (Per.) FB TNPDCCL Proceedings No.33 (SB), dated 04.09.2025.**

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In the Proceedings first cited, orders were issued implementing the New Health Insurance Scheme 2021, to provide Health Care assistance to the employees of TANGEDCO (now TNPDCCL) and their eligible family members with provision to avail assistance upto Rupees five lakhs in a block period of 4 years (01.07.2021 to 30.06.2025) and additional 10 Lakhs for specified illness as a cashless model for the approved treatments/Surgeries in the network hospitals approved through the United India Insurance Company Ltd. Subsequently, the validity of the said scheme has been extended for a further period of one year from 01.07.2025 to 30.06.2026 vide Proceedings second cited.

2. As per clause-10 of the guidelines for implementation of NHIS-2021 as annexed to the Proceedings first cited, the scheme shall provide coverage for the approved treatments and Surgeries in Network Hospitals on cashless basis. However, in the case of availing treatments in non-network hospitals, the amount of reimbursement shall be restricted to 75% of the package rate of similar treatment or surgery in a network hospital of lowest grade.

3. Instances have been brought to the notice that most of the employees have availed treatments in non-network hospitals and submitted their claims belatedly beyond the prescribed time limit. Due to such delay, the settlement of claims by the Insurance Company is getting considerably delayed, resulting in hardship to the employees and also causes rejection of such claims. Further, the reimbursement amount will also be lesser, since the claims shall be restricted to 75% of package rates in the network hospital of Lower grade. If they availed the treatment in network hospitals, the claim would have been processed under cashless facility which would considerably reduce the burden on meeting out the entire medical expenses of employees/pensioners. Therefore, all the Chief Engineers and Superintending Engineers and other Officers are requested to give suitable instructions to the employees working under their control to avail the treatments in the Network Hospitals to utilize the cashless facility provided under NHIS-2021, to avoid financial burden to TNPDCCL.

4. In unavoidable circumstances, if the treatment is taken in non-network hospitals, the claim application along with relevant documents should be submitted by them to the Grievance Redressal Officer (i.e) Joint Director/Rural Health Services concerned through proper channel within one month from the date of completion of treatment or discharge, so as to process their claims for reimbursement under NHIS 2021 in hassle free manner.

5. The Chief Engineers/Superintending Engineers and other Officers are also requested to ensure that the employees working under their control are properly instructed to submit their claims within the stipulated time limit. The concerned sections dealing with establishment matters shall also verify that the claims are complete in all aspects, before forwarding the same to the Joint Director.

6. The above instructions shall be brought to the notice of all employees under your control for strict compliance.

**J. RADHAKRISHNAN**  
**CHAIRMAN AND MANAGING DIRECTOR**

To

All Chief Engineers, TNPDC, TNPGL, TNGECL and TANTRANSCO.  
All Chief Financial Controllers, TNPDC, TNPGL, TNGECL and TANTRANSCO.  
The Chief Internal Audit Officer/Audit Branch/Chennai-2.  
All Superintending Engineers, TNPDC, TNPGL, TNGECL and TANTRANSCO.  
All Deputy Secretaries/Secretariat Branch.

Copy to:

The Chairman and Managing Director's Table.  
The Additional Director General of Police/Vigilance.  
The Managing Director/TNGECL & TNPGL.  
The Joint Managing Director/Finance.  
The Managing Director/TANTRANSCO.  
All Directors/TNPDC, TNPGL, TNGECL & TANTRANSCO.  
The Secretary/TNPDC.  
The Legal Adviser/TNPDC.  
The Company Secretary/TNPDC, TNPGL, TNGECL, TANTRANSCO and TNEB Ltd.  
The Industrial Relations Adviser/TNPDC.  
The Chief Medical Officer/Head Quarters Dispensary/TNPDC/Chennai.  
The Deputy Chief Engineer/Administrative Branch.  
All Senior Personnel Officers, Administrative Branch, Chennai.  
All Under Secretaries, Secretariat Branch, Chennai,  
The Resident Manager, T.N.E.B., New Delhi.  
All Officers/Sections/Cells in the Board Office Secretariat Branch.

:: TRUE COPY :: FORWARDED :: BY ORDER ::

*S. Sathya*

**ASSISTANT BOARD SECRETARIAT OFFICER**

